

Ryan Bealey

Junior Web Developer



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NATIONALITY	American	LINKS	LinkedIn , Twitter , Facebook

Employment History

Jul 2018 – Present

REMOTE

Continuity Advisor

Apple, Inc.

- Responsible for representing the friendly voice of Apple, answering pre-sales questions about the company's products and services.
- Troubleshoot software, hardware, or Apple ID account issues that customers might be experiencing.
- Schedule hardware service repairs and customer callbacks when applicable.
- Send customers crucial information and tutorials referenced directly on the Apple support website that can help immediately resolve their issues.

Dec 2017 – Jun 2018

ORLANDO, FLORIDA

Web Project Manager

StarterStudio

- Responsible for redesigning the website during a re-branding overhaul the company had been experiencing at the time, utilized WordPress for easy management of content.
- Managed the virtual server instances responsible for keeping the website and its processes online (DNS, G Suite email services, etc...).
- Installed key plugins, crucial for expansion of necessary features for the site.
- In some cases, developed full-stack applications in an effort to optimize administrative tasks often found at the downtown Orlando office.
- In some cases, created well-rounded graphic designs and print spreads in order to contribute to marketing efforts for the company.

Aug 2016 – Nov 2017

ORLANDO, FLORIDA

Creative Director

University of Central Florida

- Responsible for redesigning the website to increase usability.
- Implemented WordPress as a multi-site installation, installed and kept active plugins up-to-date as needed.
- Managed the design team constructive of web and graphic designers, delegated work as I saw fit.
- Interviewed and onboarded applicants interested in any vacant positions, if any were available.

Education

Jun 2016 – Dec 2019

ORLANDO, FLORIDA

University of Central Florida

Digital Media B.A., Web Design Specialization

The Bachelor of Arts in Digital Media allows me to integrate the multiple domains of art, storytelling, and technology. It is designed to provide a solid foundation in techniques and theory in one focused area of competence, provide a broad understanding of related disciplines including arts, humanities, and technology, and provide extended experience in working in multidisciplinary teams on realistic problems. I intend to graduate from this program with the web design specialization.

Skills

Adobe® Creative Cloud

WordPress

WHMCS Billing System

JavaScript

Express

Apache

PHP

macOS

cPanel & WHM

WooCommerce™

Linux (CentOS, Ubuntu)

Node

MongoDB

MySQL

GitHub

iOS

References

References available upon request